

# How-to Download Securly Security Certificate

A new security certificate from Securly is being/has been pushed to your computer. If for some reason your computer has not received the certificate, you will receive an error when attempting to access https:// webpages. Below is a list of machine types and the corresponding certificate needing to be downloaded, and instructions for installation. This is a one-time event, so once this is completed, you should not have to install again.

## iPad, iPhone, iPod, iOS (Safari)

1. [Download the certificate](#)
2. When prompted, press **Install**
3. If prompted, enter or configure your password to confirm
4. Follow any additional instructions on your device.

## Android (Chrome)

1. [Download the certificate](#)
2. When prompted, enter a name of your choice for the certificate
3. Click **OK**
4. If prompted, enter or configure your password to confirm
5. Your device may require you to setup a pin in order to install the certificate.

## Internet Explorer

1. [Download the certificate](#) and save the file. Remember where you saved it.
2. From the Control Panel, open **Internet Options**
3. Go to **Content > Certificates**
4. Go to the **Trusted Root Certification Authorities** tab
5. Click **Import**
6. Navigate to your download directory and select the file you downloaded earlier
7. Click **OK**
8. Restart Internet Explorer

## Chrome (Windows)

1. [Download the certificate](#) and save the file. Remember where you saved it.
2. Go to **Menu > Settings**
3. Expand **Show advanced settings**
4. Go to **HTTPS/SSL > Manage certificates...**
5. Go to the **Trusted Root Certification Authorities** tab
6. Click **Import**
7. Navigate to your download directory and select the file you downloaded earlier
8. Click **OK**
9. Click **Finished** and close the settings tab
10. Restart Chrome

## Firefox (Windows)

1. [Download the certificate](#)
2. When prompted select **Trust this CA to identify web sites** and click **OK**
3. Restart Firefox

## Safari (MacOS X)

1. [Download the certificate](#) and save the file
2. From the **Finder** menu, go to **Go > Utilities**.
3. Launch the **Keychain Access** application
4. From the **Keychains** panel, click **System**
5. From the **Category** panel, click **Certificates**
6. Create a new keychain by clicking the [ + ] at the bottom of the Keychain Access window
7. Navigate to your download directory and select the certificate file
8. Click **Open**
9. If prompted, enter your MAC password and click **Modify Keychain Access**
10. Double-click the relevant certificate in the list
11. Expand the **Trust** section
12. In the **When using this certificate** drop-down, select **Always Trust**
13. Close the certificate window
14. When prompted, enter your MAC password to confirm the changes and click **Update Settings**
15. Close the **Keychain Access** window

## Chromebook, ChromeOS

1. [Download the certificate](#)
2. Go to **Menu > Settings**
3. Expand **Show advanced settings**
4. Go to **HTTPS/SSL** and click **Manage certificates...**
5. Go to **Authorities** and click **Import...**
6. Navigate to your download directory and select the file you downloaded earlier
7. Select **Trust this certificate for identifying websites**
8. Click **OK**
9. Click **Finished** and close the settings tab